




# STUDENT SATISFACTION SURVEY

**Muffakham Jah**  
**College of Engineering and Technology**  
(The Sultan-UI-Uloom Education Society)  
Affiliated to Osmania University Approved by AICTE  
Banjara Hills, Hyderabad 500034

  
31/03/2022  
PRINCIPAL  
Muffakham Jah College Of  
Engineering & Technology  
Banjara Hills, Road No. 3,  
HYDERABAD-500 034.(T.S.)

## PARAMETER


### Overall Education Experience

Department	Responses	The effectiveness of the college in general in meeting your expectations	Effectiveness of your Academic Program	The effectiveness of your Department in general	The performance of your departmental faculty	The performance of your departmental office staff
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IT	Very Satisfied	99	99	77	36	0
	Satisfied	0	0	20	60	99
	Need Improvement	0	0	1	3	0
	don't know	0	0	0	1	0

EEE & EIE	Very Satisfied	25	24	5	8	0
	Satisfied	0	0	17	16	26
	Need Improvement	1	2	4	0	0
	don't know	0	0	0	1	0

CIVIL	Very Satisfied	82	29	28	36	31
	Satisfied	0	50	52	46	48
	Need Improvement	0	0	0	0	0
	don't know	0	3	2	0	3

  
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CSE	Very Satisfied	49	20	27	34	29
	Satisfied	0	28	24	20	25
	Need Improvement	6	6	4	1	1
	don't know	0	1	0	0	0

ECE	Very Satisfied	59	57	20	12	16
	Satisfied	0	3	30	49	42
	Need Improvement	7	6	12	2	4
	don't know	0	0	4	3	4

MECH & PROD	Very Satisfied	105	33	20	62	18
	Satisfied	11	74	98	54	84
	Need Improvement	2	11	0	2	12
	don't know	0	0	0	0	4

AI & DS	Very Satisfied	7	2	1	5	4
	Satisfied	0	5	5	2	2
	Need Improvement	0	0	0	0	0
	don't know	0	0	1	0	1

	453	453	452	453	453
Very Satisfied	426	264	178	193	98
Satisfied	11	160	246	247	326
Need Improvement	16	25	21	8	17
don't know	0	4	7	5	12

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## PARAMETER

		Faculty Performance			Academic Advising		
Department	Responses	Availability of Faculty Members during office hours	Faculty Presentation Skills	Faculty commitment and professionalism	Access to mentoring	Availability of academic advisor	Overall quality of academic advising
IT	Very Satisfied	38	32	39	24	18	24
	Satisfied	56	62	53	54	55	54
	Need Improvement	1	5	7	14	17	14
	don't know	4	1	1	6	8	6
EEE & EIE	Very Satisfied	9	6	9	4	3	3
	Satisfied	13	15	15	15	14	18
	Need Improvement	1	4	1	5	6	3
	don't know	2	0	0	3	4	3
CIVIL	Very Satisfied	25	24	28	20	16	20
	Satisfied	46	52	45	48	43	43
	Need Improvement	9	6	7	13	17	16
	don't know	2	0	2	1	6	3

*M. J. Prasad*  
31/02/2020

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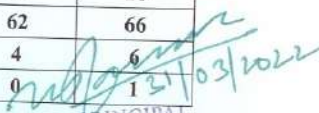


Very Satisfied	163	150	166	113	89	104
Satisfied	248	259	248	241	225	245
Need Improvement	25	39	32	71	88	73
don't know	16	5	7	28	51	31

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PARAMETER								
Instructional Delivery and Context								
Department	Responses	Quality of courses offered and their syllabi	Quality of student learning assessment (Internals, Assignments, Tutorials, Quiz etc.)	Quality of student learning assessment (OU end exams)	Availability of remedial classes	Availability of academic support/tutorial services	Quality and effectiveness of laboratory supporting staff	Overall quality of instruction

IT	Very Satisfied	23	30	26	17	20	32	26
	Satisfied	63	62	51	51	61	62	66
	Need Improvement	12	7	22	9	10	4	6
	don't know	1	1	1	20	7	0	1


  
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EEE & EIE	Very Satisfied	4	7	5	4	4	5	6
	Satisfied	18	14	14	15	16	18	16
	Need Improvement	4	4	6	3	4	3	3
	don't know	0	0	0	5	3	0	1

CIVIL	Very Satisfied	16	20	13	14	12	21	18
	Satisfied	46	48	47	48	48	53	52
	Need Improvement	17	12	19	13	15	8	10
	don't know	3	2	3	7	7	0	2

CSE	Very Satisfied	14	18	16	13	16	21	18
	Satisfied	32	28	30	27	26	26	29
	Need Improvement	9	8	8	9	9	6	8
	don't know	0	1	1	6	4	2	0

ECE	Very Satisfied	12	13	10	11	10	14	13
	Satisfied	39	41	40	24	32	38	41
	Need Improvement	12	11	12	12	13	11	12
	don't know	3	1	4	19	11	3	0

  
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MECH & PROD	Very Satisfied	32	36	25	22	32	39	28
	Satisfied	70	68	71	62	56	70	82
	Need Improvement	15	8	20	14	15	8	5
	don't know	1	6	2	20	15	1	3

AI & DS	Very Satisfied	2	2	4	2	1	3	3
	Satisfied	3	4	2	3	5	3	3
	Need Improvement	1	0	0	1	0	0	0
	don't know	1	1	1	1	1	1	1

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Very Satisfied	103	126	99	83	95	135	112
Satisfied	271	265	255	230	244	270	289
Need Improvement	70	50	87	61	66	40	44
don't know	9	12	12	78	48	7	8

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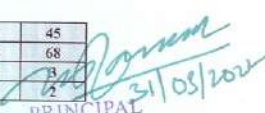
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**PARAMETER**


**Physical and Infrastructural facilities**

Department	Responses	Adequacy of laboratory space and equipment condition	Adequacy of library reading room space, titles and volumes	Classroom size, Comfort, Adequacy of A/V equipment	Canteen cleanliness + Atmosphere and Quality of food	Availability and quality of drinking water	Condition and cleanliness of washrooms / toilets	Physical fitness and sport facilities	Availability of student parking	Wireless access to Internet on campus	Student chapters/ organizations	Student Health and security Services	Quality of services offered by Admission cell	Quality of services offered by Academic Cell	Quality of services offered by Placement Cell	Quality of services offered by Stationary store
IT	Very Satisfied	31	45	30	25	32	26	16	32	15	30	21	16	21	23	31
	Satisfied	61	49	57	50	48	51	40	56	32	53	53	61	57	38	63
	Need Improvement	7	3	12	23	13	18	33	7	32	6	12	18	17	20	4
	don't know	0	2	1	2	7	4	10	2	20	9	13	3	3	17	0
EEE & EIE	Very Satisfied	4	9	4	3	3	2	3	7	1	5	3	2	3	2	4
	Satisfied	17	15	17	16	13	15	9	17	7	16	17	16	15	14	19
	Need Improvement	5	1	4	5	6	8	13	1	15	4	2	5	6	7	3
	don't know	0	0	0	1	3	1	1	2	3	1	4	4	3	4	0
CIVIL	Very Satisfied	21	29	24	18	19	17	10	27	10	19	14	10	11	9	24
	Satisfied	43	43	39	39	45	34	31	45	18	44	45	45	52	38	45
	Need Improvement	17	8	19	23	15	28	30	8	34	9	11	23	17	19	12
	don't know	1	2	0	2	3	3	11	2	20	10	12	4	2	16	1
CSE	Very Satisfied	25	28	29	21	21	17	17	25	8	21	19	13	14	14	26
	Satisfied	22	18	17	23	21	22	15	26	6	26	23	28	26	22	24
	Need Improvement	8	8	9	10	12	16	20	3	30	5	7	13	14	9	5
	don't know	0	1	0	1	1	0	3	1	11	3	6	1	1	10	0
ECE	Very Satisfied	17	22	16	14	17	11	10	24	10	20	12	9	11	11	19
	Satisfied	36	38	36	35	32	29	20	32	14	31	32	30	34	31	39
	Need Improvement	10	4	13	16	13	22	28	5	33	9	9	22	18	14	8
	don't know	3	2	1	1	4	4	8	5	9	6	13	5	3	10	0
MECH & PROD	Very Satisfied	37	42	32	31	33	20	23	44	14	30	24	20	22	25	45
	Satisfied	64	67	73	61	57	66	53	66	35	72	71	61	68	52	68
	Need Improvement	15	7	12	24	22	27	33	4	40	9	7	30	19	11	8
	don't know	2	2	1	2	6	5	9	4	29	7	16	7	9	30	2

  
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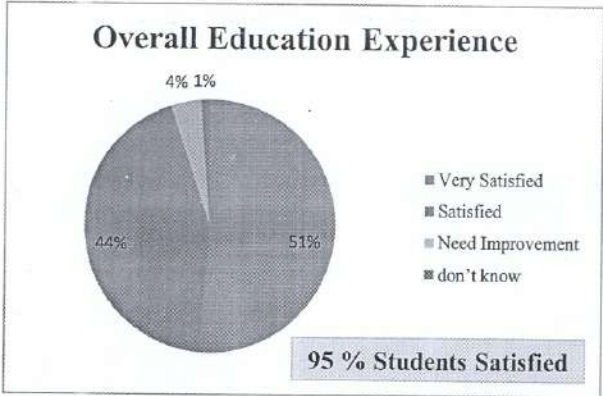
AI & DS	Very Satisfied	3	4	4	1	2	2	0	4	1	1	2	2	2	2	3
	Satisfied	3	2	2	4	3	1	6	2	2	4	4	3	3	2	2
	Need Improvement	0	0	0	1	1	3	0	0	3	1	0	1	1	1	1
	don't know	1	1	1	1	1	1	1	1	1	1	1	1	1	2	1
		453	452	453	453	453	453	453	452	453	452	453	453	453	453	452

Very Satisfied	138	179	139	113	127	95	79	163	59	126	95	72	84	86	152
Satisfied	246	232	241	228	219	218	174	244	114	246	245	244	255	197	260
Need Improvement	62	31	69	102	82	122	157	28	187	43	48	112	92	81	36
don't know	7	10	4	10	25	18	43	17	93	37	65	25	22	89	4
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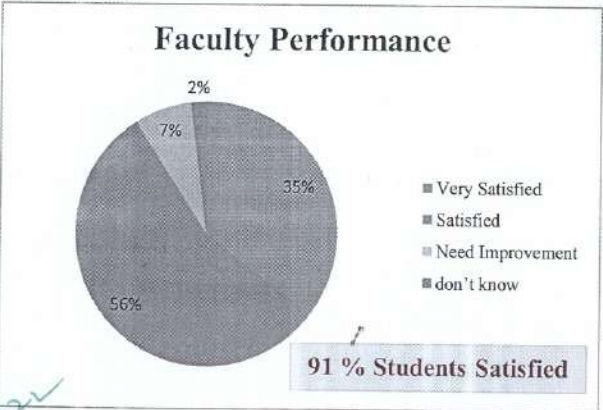
  
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## OVERALL PARAMETERS

Overall Education Experience		Overall Percentage
Very Satisfied	232	51
Satisfied	198	44
Need Improvement	17	4
don't know	6	1
<b>TOTAL RESPONSES</b>	<b>453</b>	<b>100</b>



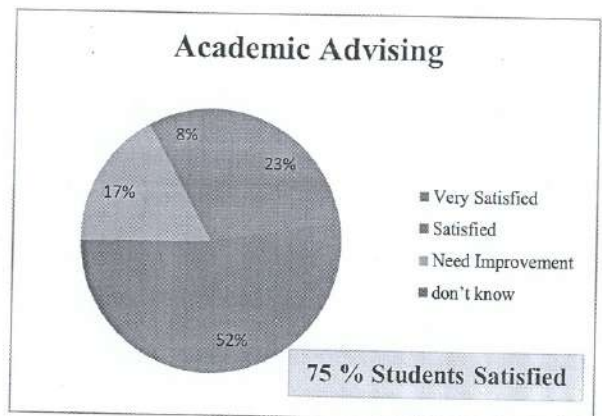
Faculty Performance		Overall Percentage
Very Satisfied	160	35
Satisfied	252	56
Need Improvement	32	7
don't know	9	2
<b>TOTAL RESPONSES</b>	<b>453</b>	<b>100</b>



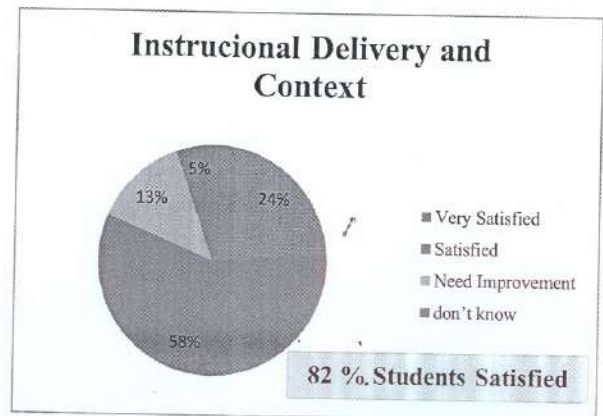
21/08/2022

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Academic Advising		Overall Percentage
Very Satisfied	102	23
Satisfied	237	52
Need Improvement	77	17
don't know	37	8
<b>TOTAL RESPONSES</b>	<b>453</b>	<b>100</b>



Instructional Delivery and Context		Overall Percentage
Very Satisfied	108	24
Satisfied	261	58
Need Improvement	60	13
don't know	25	5
<b>TOTAL RESPONSES</b>	<b>453</b>	<b>100</b>

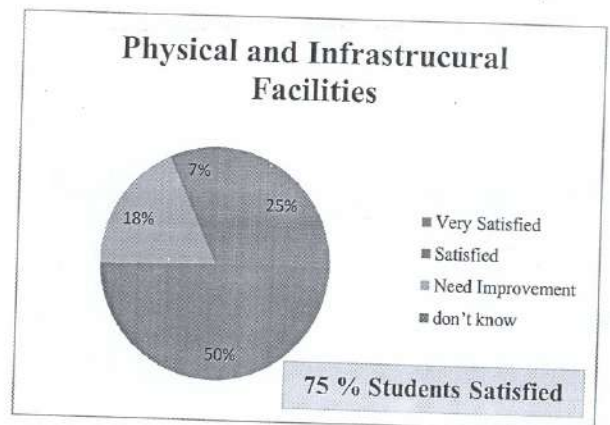


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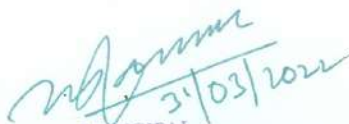


Physical and Infrastructural facilities		Overall Percentage
Very Satisfied	114	25
Satisfied	224	50
Need Improvement	83	18
don't know	31	7
<b>TOTAL RESPONSES</b>	<b>453</b>	<b>100</b>



#### SUMMARY

- Student's satisfaction survey was carried out using a Google Sheet and the feedback was taken by all the departments.
- 453 Students actively responded to the feedback. The analysis of the feedback was done. The following observations are made.
- For Overall Education Experience parameter, **95%** of the students are **satisfied**.
- For Faculty Performance parameter, **91%** of the students are **satisfied**.
- For Academic Advising parameter, **75%** of the students are **satisfied**.
- For Instructional Delivery and Content Parameter, **82%** of the students are **satisfied**.
- For Physical and Infrastructural facilities parameter, **75%** of the students are **satisfied**.

  
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